

THE HEARTBEAT

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MEALS ON WHEELS COLLIN COUNTY

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COVID-19 SAFETY

By Ryan Ross

Many volunteers have been concerned about your safety as well. Be sure to wear a mask and keep your distance from volunteers as well as voice any concerns with us.

As an agency, we are still requiring volunteers to wear masks and gloves on deliveries with no touch deliveries as well as washing their hands and sanitizing regularly. Temperature checks are also required of all volunteers/staff and they will be asked to go home if their temperature is high.

If you have not received a mask or have any suggestions on safety, reach out to the front desk by calling the number on the right. Together we deliver!

Client Survey Reminder

You should have received a client survey recently. These are important for us to provide better services for you and see where we need to improve. Please finish and return them at your earliest convenience. Please contact underwoode@mowcc.com or call (972) 632 - 312 with any questions/concerns.

SAFETY NET REQUESTS

Do you need incontinence supplies?

Do you need extra food?

Do you need Pet Food?

Do you need Masks and Sanitizer?

Contact 972-562-6996

EXPANDED DELIVERIES

Sometimes our volunteers will drop off food boxes and senior support requests on weekend mornings and weekday afternoons 1-4. All volunteers and staff must have a MOWCC badge.

HOLIDAY REMINDER!

Meals on Wheels is closed on Labor Day (September 7th).



Monthly Updates!

Continuing Food Safety Measures:

- Daily temperature checks for staff/volunteers.
- Frequent handwashing and hand sanitizer use.
- Face masks and gloves worn at all times. 6 feet apart, social distancing.
- Limited number of people in the kitchen.
- Sending individually wrapped items to reduce food handling.

HARVEST FOOD BOXES:

Look forward to your harvest boxes in early October. Boxes will include hand sanitizer, cloth mask, toilet paper, Kleenex, and many food items.

Feedback:

Please email rossr@mowcc.com with any suggestions, or concerns you have for the organization.



CONGREGATE SITE UPDATE

by Ryan Ross, BAC

Meals on Wheels provides Home Delivered meals and to seniors who no longer attend the Senior Centers due to COVID-19 per Health and Human Services request.

Our priority is to keep our clients safe and well. We will continue to monitor the pandemic to determine when it is safe to resume the congregate program. You are welcome to contact your site manager with any questions or concerns.

SMARTPHONE/COMPUTER ACCESS

We don't want you to miss out on our virtual home visits and senior social groups. Your Case manager can make virtual home visits to do your assessments for meal enrollment, well checks, and senior support resources. Also we can include you in our senior social gatherings in Zoom to talk and get the latest community information for seniors. Let us help you serve you better during this critical time while you are home. We can see each other again! Contact 972-562-6996 to sign up.

Census 2020 Update

RESPONSES NOW DUE SEPTEMBER 30th!
There has been a change in date. Don't wait. Call 844-330-2020 and answer a few questions. It takes a few minutes and helps Meals on Wheels by the city providing more for seniors and disabled adults like you.